

Heat Smart, New York.

Control Your Heating Costs

Your heating costs are made up of two factors:

- The cost of the heating fuel
- The amount of heating fuel you use

HeatSmartNY has resources available to help you manage your energy use and cost, including:

Financial and Bill Payment Assistance

- NYS Home Energy Assistance Program (HEAP)
- Utility-sponsored assistance programs, such as:
 - Budget plans, which provide equal monthly payments
 - Deferred payment agreements, which may be available if you have fallen behind on your bill and cannot pay in full
- PSC Helpline for consumer complaints and inquiries
- PSC Hotline for gas/electric shutoffs

Energy Efficiency Programs

- NYSERDA energy efficiency programs
- DHCR Weatherization Assistance Program
- Community-based energy services programs

HeatSmartNY Workshops

- Do-it-yourself energy saving and financial management workshops are available across the State to assist you in controlling energy costs.

For more information on these and other programs, call **1-877-NY-SMART** or visit **HeatSmartNY.org**

Your Electric or Gas Utility

For energy-saving tips, payment option plans, and financial assistance programs offered by your utility, contact:

Central Hudson Gas & Electric

1-800-527-2714 • www.chenergygroup.com

Consolidated Edison

1-800-752-6633 • www.coned.com

Corning Natural Gas Corporation

1-607-936-3755 • www.cominggas.com

National Fuel Gas Distribution Corporation

1-800-365-3234 • www.nationalfuelgas.com

National Grid

1-800-642-4272 • www.nationalgridus.com

Metro (formerly KeySpan Energy Delivery)

1-718-643-4050 • www2.nationalgridus.com

Long Island (formerly KeySpan Energy Delivery)

1-800-930-5003

1-631-755-6200 (for calls outside the territory)

www2.nationalgridus.com

New York State Electric and Gas

1-800-572-1111 • www.nyseg.com

Orange and Rockland

1-877-434-4100 • www.oru.com

Rochester Gas and Electric

1-800-743-2010 • www.rge.com

St. Lawrence Gas Company

1-800-673-3301 • www.stlawrencegas.com



To learn more about
programs to help you control
your energy bills, call

1-877-NY-SMART
or visit
HeatSmartNY.org

Simple, affordable ways to cut your energy costs
and keep warm this winter.

HeatSmartNY

Call **1-877-NY-SMART** or visit **HeatSmartNY.org**

New York State Wants to Help You Control Your Energy Bills

To help you stay warm this winter and control your energy bills, New York State now has a special HeatSmartNY toll-free number and Web site.

By calling 1-877-NY-SMART or visiting HeatSmartNY.org, you can learn about programs to help you manage your energy bills, save money, discover simple tips to cut your energy costs, and protect the environment.

Tips to Help You Save Energy

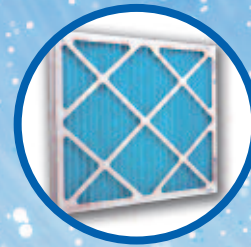
- Reduce drafts around windows and doors, and you can save up to 20% on your heating bills.
- Open your shades and drapes during the day to let sunlight in, and close them at night to keep cold air out.
- Close your fireplace flue when it's not in use.
- Lower your thermostat – for every one degree you lower your thermostat for a 24-hour period, you could save 3% on your heating bills.
- Use a programmable thermostat to lower temperatures automatically while you are at work, at night, or when you are away. You can save about \$100 a year.
- Set your water heater no higher than 120 degrees.
- Have your furnace or boiler inspected and insulate your hot water pipes.
- Clean or replace your furnace filter once a month and save \$10-\$30 a year.
- Insulate and seal heating ducts. Poorly sealed ducts can waste 10-30% of your energy.
- Use Compact Fluorescent Bulbs (CFLs), which last 10 times longer, use 75% less electricity and run cooler than incandescent bulbs.

Take the Chill Out of Your Winter Energy Bills.

Whether you rent an apartment or own your own home, follow these simple tips to control energy costs –



Insulate your attic and foundation space.



Check your furnace filter monthly.



Use a programmable thermostat.



Use ENERGY STAR® appliances.



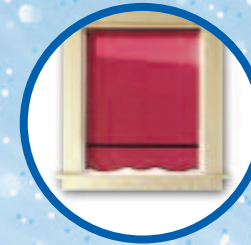
Switch to CFL bulbs.



Caulk cracks around windows and doors.



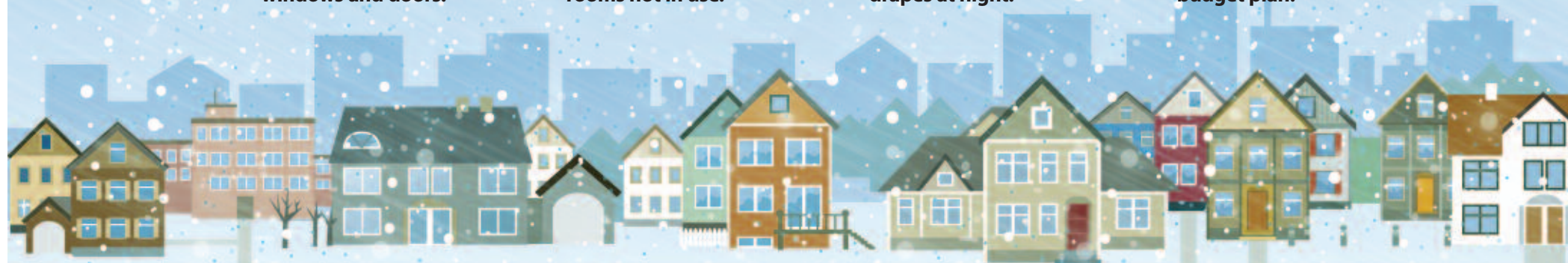
Close vents in rooms not in use.



Close your shades and drapes at night.



Use your utility's budget plan.



And, if you're having trouble paying your energy bills, this toll-free number and Web site can connect you to assistance programs.

HeatSmartNY | Call **1-877-NY-SMART** or visit **HeatSmartNY.org**